Established in 2006, the National Center for Spectator Sports Safety and Security (NCS4) is the nation’s only academic center devoted to the study and practice of spectator sports safety and security.
Our Mission

We support the sports and entertainment industries through innovative research, training, and outreach programs. Our mission is realized by working closely with diverse organizations and subject matter experts to better understand the threat environment, identify vulnerabilities, communicate risk-mitigation techniques, and close capability gaps.

Our Vision

We will be a leading partner with government, private sector, and sports and entertainment organizations to create and deliver critical resources for enhancing safety and security.

TRAINING & EDUCATION

The NCS4 offers national and international training and certification programs.

> A partnership with the Texas A&M Engineering Extension Service (TEEX) National Emergency Response and Recovery Training Center (NERRTC), funded through the Federal Emergency Management Agency (FEMA), promotes in-person courses for multi-agency teams preparing for sports and special events. Courses focus on risk management, incident management, evacuation and protective measures, crisis communications, and crowd management.

> The Certified Sport Security Professional (CSSP) program is geared toward middle to upper-level organizational leaders responsible for creating security-related plans, policies, and procedures and developing or delivering training.

> NCS4 Learn provides eLearning professional development opportunities for all staff levels, including front-line, supervisory, and leadership. Organizations can enroll and monitor their teams in asynchronous and customizable learning experiences. The course catalog includes the following:
  > Crowd Manager Fundamentals – prepares venue staff to support crowd management needs and assist venue occupants.
  > Venue Staff Training – provides a foundational understanding of safety and security principles for front-line venue and event staff with role-specific add-ons (i.e., guest services, parking management, concessions, ticket-takers).

> A webinar series covers current topics for educational and technology solution awareness.

> The USM’s nationally recognized College of Business and Economic Development offers academic degree and certificate programs in sports security management.

RESEARCH

The NCS4 applied research goals are accomplished through partnerships with industry professionals and academic programs.

> The NCS4 staff, research affiliates, and colleagues nationally and internationally publish peer-reviewed articles and white papers and conduct workshops and conference presentations.

> Industry research reports are published on national surveys focused on spectator perceptions of safety and security and venue security directors’ operational issues, emerging threats, and technology solutions.

> A research seminar series shares interdisciplinary research on sports safety and security topics with outcomes applicable to practitioners and academic stakeholders.
OUTREACH AND RESOURCES

The NCS4 collaborates with professional associations, government agencies, academic entities, and the private sector to develop and deliver critical resources and networking opportunities, such as the following:

- An annual conference and exhibition attracts over 500 professionals, including exhibitors and sponsor companies representing all facets of the sport security industry.
- Industry forums are hosted for professional, entertainment, collegiate, high school, and marathon and endurance safety and security stakeholders.
- Best practices, guidelines, and considerations are published in collaboration with industry professionals, working groups, and government agencies, i.e., the DHS Cybersecurity and Industry Security Agency (CISA).
- The NCS4-sponsored Gameday Security Magazine and bi-weekly newsletters keep members abreast of industry trends, solutions, and available resources.
- NCS4 Connect is the membership platform for individual, corporate, and faculty/student members, permitting access to additional resources and industry contacts.

INDUSTRY ENGAGEMENT

The NCS4 strives to optimize the relationship between people, processes, and technologies through collaboration with industry and Technology Alliance partners. The ultimate goal is to connect the operational community with solutions capable of solving problems and increasing efficiencies.

- The Sports and Entertainment Technology Alliance is a consortium of individuals and organizations committed to spectator safety and security excellence through innovation. Members are connected with venues across the U.S. and worldwide and share insights on existing and emerging technologies. Solution-providers are afforded opportunities to build industry relationships and engage practitioners.
- The Operational Exercise program allows experts to observe and report on a product’s stated capabilities (provided by the solution provider) in an operational or simulated environment.
- The Product Review program enables solution providers to interface with industry stakeholders to solicit feedback from target markets and potential customers related to their particular technology.
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